

Summary Final Decision Art 60

Complaint

Dismissal of the case

EDPBI:LU:OSS:D:2020:92

Background information

Date of final decision:	10 March
LSA:	LU
CSAs:	ES
Legal Reference:	Lawfulness of processing (Article 6)
Decision:	Dismissal of the case
Key words:	Lawfulness of processing, Legal basis, Credit management, Credit administration

Summary of the Decision

Origin of the case

The complainant stated that their data had been inscribed in the insolvency file “ASNEF” upon request of the controller. Their file was associated to a debt that had not been notified to them.

Findings

The LSA requested the controller to provide a response to the complainant, especially with regards to the lawfulness of the processing of the complainant’s personal data.

The controller timely submitted the requested information, including general explanations on the management and administration of credits owned by third parties as well as specific explanations related to the complainant’s personal situation.

Decision

The LSA was satisfied that the controller fulfilled its obligations under the GDPR by immediately addressing the issue.