

Summary Final Decision Art 60

Complaint

No infringement of the GDPR

Background information

Date of final decision:	24 September 2019
LSA:	DE -Baden-Wuerttemberg
CSAs:	All SAs
Legal Reference:	Transparency (Article 12), Right to erasure (Article 17)
Decision:	No infringement of the GDPR
Key words:	Exercise of data subjects rights, Erasure request

Summary of the Decision

Origin of the case

The complainant alleged that the controller did not comply with her erasure request.

Findings

The LSA found that the controller deleted the complainant's personal data. However, the controller did not do so within the timeframe provided by the GDPR. In its reply to the LSA, the controller described the measures taken to avoid delays in the future.

Decision

The LSA found that the controller complied with its obligations under the GDPR and closed the case.