

Summary Final Decision Art 60

Complaint

No infringement of the GDPR

Background information

Date of final decision:	10 October 2019
LSA:	CY
CSAs:	DE, DK, ES, FR, HU, IT, LT, SK, NO
Controller:	Hostinger International Ltd
Legal Reference:	Right of access (Article 15), Right to erasure (Article 17), Right to object (Article 21)
Decision:	No infringement of the GDPR
Key words:	Right to erasure, Right to object, Data subject request, Advertising and marketing purposes

Summary of the Decision

Origin of the case

Two complainants lodged complaints with two CSAs regarding the controller's failure to comply with their requests. The first complainant demanded that his email and other account data would no longer be processed for advertising and marketing purposes. The second complainant aimed at exercising his right of access.

Findings

Through several investigations, the LSA found that the controller never received the data subject requests. However, following the interaction with the LSA, the controller fully complied with the complainants' requests.

Decision

The LSA found that the controller ultimately complied with his obligations under the GDPR. No further action towards the controller was taken.