



FINAL DECISION

SA Lithuania (State Data Protection Inspectorate)

Notice of termination of the proceedings concerning the protection of personal data

The Lithuanian data protection authority requested assistance from Estonian Data Inspectorate under Article 61 of the General Data Protection Regulation to resolve a pending complaint.

In the complaint person stated that [REDACTED] has sent them food supplements, although they have not given a written consent. The product was returned to the company, but they were still sent a bill for the supplements. The company has, according to the complaint, used personal data without consent.

Estonian Data Protection Inspectorate asked [REDACTED] to explain the situation and respond to the complainant. In the feedback, they have confirmed that the situation was solved in March-April and Lithuanian State Data Protection Inspectorate has been made known of this. Lithuanian State Data Protection Inspectorate has stated that they have not been informed. Nevertheless, as the situation has been solved, Estonian Data Protection Inspectorate will consider this case finalized and closed.

[REDACTED] has also provided information that the complainant has been participating in the customer survey, where she gave [REDACTED] permission to call to her phone number and offer their products. The permission was given on 15.01.2018 and the inspectorate has received the confirmation.

Therefore, we do not find [REDACTED] guilty of processing the complainant's data and we will terminate the supervision proceedings.

Respectfully

/signed digitally/
[REDACTED]

Senior Inspector
authorised by Director General