



ANDMEKAITSE INSPEKTSIOON

**FOR INTERNAL USE**

Holder of information: Data Protection Inspectorate

Indication made: 22.03.2024

The access restriction applies until: 22.03.2099

for p. 2 until entry into force of the Decision

Legal ground: Public Information Act § 35 (1) p. 2, p. 12

*Unofficial translation*

Ours: 22.03.2024 nr 2.1.-1/23/1105-2744-7

## ARTICLE 60 FINAL ADOPTED DECISION

### Notice of termination of proceedings concerning the protection of personal data

The Lithuanian Data Protection Authority forwarded to the Estonian Data Protection Inspectorate (Estonian DPI) a request from [REDACTED] according to which [REDACTED] regularly sends to him travel receipts from a third party ([REDACTED]). According to the complaint, the person turned to the data controller with a request to stop transferring the data of another person to him, but without result.

On the basis of Section 56 (3) 8) of the Personal Data Protection Act, the Estonian DPI initiated a supervisory procedure and submitted an enquiry No 2.1.-1/23/1105-2744-2 to [REDACTED] on 08.01.2024.

On 23.01.2024 [REDACTED] explained the circumstances of the case in his reply to the Estonian DPI and noted that as of 15.12.2023, the complainant no longer received notices containing the personal data of [REDACTED]. The data controller confirmed that the customer support did not follow the rules established when receiving a person's request (the privacy team was not informed, therefore it was not possible to assess the risk and take appropriate measures). At the same time, the data controller confirmed that he had given additional instructions to his customer support team to prevent such a case from happening again.

The Lithuanian Data Protection Authority forwarded to the Estonian DPI the complainant's confirmation that the complainant had received an email from [REDACTED] concerning another person most recently on 12 December 2023.

### **As the infringement has ended, Estonian DPI will terminate the proceedings in this matter.**

This decision may be challenged within 30 days by submitting one of the two:

- A challenge to the Director General of the Estonian Data Protection Inspectorate pursuant to the Administrative Procedure Act<sup>1</sup>, or
- An appeal to an administrative court under the Code of Administrative Court Procedure<sup>2</sup> (in this case, the challenge in the same matter can no longer be reviewed).

<sup>1</sup> <https://www.riigiteataja.ee/en/eli/527032019002/consolide>

<sup>2</sup> <https://www.riigiteataja.ee/en/eli/512122019007/consolide>

With respect



Lawyer

Authorized by Director General