



Report on the application of the GDPR under Article 97

Questions to Data Protection Authorities / the European Data Protection Board

Fields marked with * are mandatory.

1 Introduction

According to Article 97 of the GDPR, the Commission should submit a first report on the evaluation and review of the Regulation to the European Parliament and the Council by 25 May 2020, followed by reports every four years thereafter. The Commission's first report was adopted on 24 June 2020 (the '2020 report'). [1] The next report is due by mid 2024 (the '2024 report').

In this context, the Commission should examine, in particular, the application and functioning of:

- Chapter V on the transfer of personal data to third countries or international organisations with particular regard to decisions adopted pursuant to Article 45(3) of this Regulation and decisions adopted on the basis of Article 25(6) of Directive 95/46/EC; and
- Chapter VII on cooperation and consistency.

The GDPR requires that the Commission takes into account the positions and findings of the European Parliament and the Council, and of other relevant bodies and sources. The Commission may also request information from Member States and supervisory authorities.

Against this background, this document seeks to obtain the views of the European Data Protection Board on the abovementioned points. As was also done for the 2020 report, this document also seeks to obtain information from data protection authorities (DPAs) on their enforcement of the GDPR and on activities undertaken to promote awareness of data protection rights and obligations.

We would be grateful to receive replies to the below questions (in English) by **15 December 2023**.

In 2020, the European Data Protection Board provided a consolidated contribution of the individual replies of the DPAs to the questionnaire circulated in preparation of the 2020 report.[2] The Commission would be grateful if the Board would again provide such a contribution, in addition to providing the individual replies of DPAs. When there are several DPAs in a given Member State, please provide a consolidated reply at

national level. In the context of the preparation of the report, and following the input from other stakeholders, it is not excluded that we might have additional questions at a later stage.

Please note that your replies might be made public or may be disclosed in response to access to documents requests in accordance with Regulation (EC) No 1049/2001.

[1] Communication from the Commission to the European Parliament and the Council, Data protection as a pillar of citizens' empowerment and the EU's approach to the digital transition - two years of application of the General Data Protection Regulation, 24.6.2020 COM(2020) 264 final.

[2] https://edpb.europa.eu/sites/default/files/files/file1/edpb_contributiongdprevaluation_20200218.pdf

2 Supervisory Authority

* 2.1 Select your supervisory Authority

- Austria
- Belgium
- Bulgaria
- Croatia
- Cyprus
- Czech Republic
- Denmark
- EDPS
- Estonia
- Finland
- France
- Germany
- Greece
- Hungary
- Iceland
- Ireland
- Italy
- Latvia
- Liechtenstein
- Lithuania
- Luxembourg
- Malta
- Netherlands
- Norway
- Poland
- Portugal
- Romania
- Slovakia
- Slovenia
- Spain

3 Chapter V

*** 3.1 In your view, should the data protection framework of any third country or international organisation be considered by the Commission in view of a possible adequacy decision?**

- Yes
 No

*** 3.3 The Commission is interested in the views of the Board on the third countries for which enforcement cooperation agreements under Article 50 GDPR should be prioritised, in particular in light of the volume of data transfers, role and powers of the third country's supervisory authority and the need for enforcement cooperation to address cases of common interest. Please mention the countries that, in your view, should be prioritised and the reasons.**

No suggestions.

3.4 Reasons for prioritisation if there should be any:

Not applicable.

3.5 Are there any other suggestions or points you would like to raise as regards tools for international transfers and/or enforcement cooperation with foreign partners?

No suggestions.

4 Chapter VII

In July 2023, the Commission adopted a proposal for a regulation laying down additional procedural rules relating to the enforcement of the GDPR.[1] The DPAs and the EDPB provided extensive input to the Commission during the preparation of the proposal and following adoption, the EDPB and the EDPS adopted a joint opinion on the proposal on 19 September 2023.[2] The questions below focus on DPAs' application and enforcement of the GDPR and do not seek DPAs' views on the proposal.

[1] *Proposal for a Regulation of the European Parliament and of the Council laying down additional procedural rules relating to the enforcement of Regulation (EU) 2016/679, COM/2023/348 final.*

[2] https://edpb.europa.eu/our-work-tools/our-documents/edpb-edps-joint-opinion/edpb-edps-joint-opinion-012023-proposal_en

4.1 Cooperation Mechanism

4.1.1 One-stop-shop (OSS) – Article 60 GDPR

The EDPB Secretariat will extract from IMI the numbers regarding the OSS cases where your DPA has been in the lead and concerned since 25 May 2018

The EDPB Secretariat will extract from IMI the numbers regarding whether your DPA has been in the situation of the application of the derogation provided for in Article 56(2) GDPR (so-called “local cases”, i.e. infringements or complaints relating only to an establishment in your Member State or substantially affecting data subjects only in your Member State).

4.1.1.1 Do you have any comment to make with respect to the identification and handling of local cases under Article 56(2) GDPR?

- Yes
 No

* 4.1.1.3 Did you raise relevant and reasoned objections?

- Yes
 No

4.1.2 Mutual assistance – Article 61 GDPR

* 4.1.2.1 Did you ever use Mutual Assistance - Article 61 procedure in the case of carrying out an investigation?

- Yes
 No

* 4.1.2.3 Did you ever use Mutual Assistance - Article 61 procedure in the case of monitoring the implementation of a measure imposed in another Member State?

- Yes
 No

* 4.1.2.4 Could you explain why you have never used Mutual Assistance - Article 61 procedure for monitoring the implementation of a measure imposed in another Member State?

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* 4.1.2.5 What is your experience when using Mutual Assistance - Article 61 procedure?

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4.1.3 Joint operations – Article 62 GDPR

* 4.1.3.1 Did you ever use the Joint Operations - Article 62 procedure (both receiving staff from another DPA or sending staff to another DPA) in the case of carrying out an investigation?

- Yes
 No

* 4.1.3.2 Could you explain why you have never used Joint Operations - Article 62 procedure for carrying out an investigation?

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* 4.1.3.3 Did you ever use Joint Operations in the case of monitoring the implementation/enforcement of a measure imposed in another Member State?

- Yes
 No

* 4.1.3.4 Could you explain why you have never used Joint Operations - Article 62 procedure for implementation/enforcement of a measure imposed in another Member State?

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4.2 Consistency mechanism

4.2.1 Urgency Procedure – Article 66 GDPR

* 4.2.1.1 Did you ever adopt any measure under the urgency procedure?

- Yes
 No

4.3 European Data Protection Board

The EDPB Secretariat will provide an indicative breakdown of the EDPB work according to the tasks listed in Article 70 GDPR and of the EDPB Secretariat resources allocated to complete the tasks listed in Article 75 GDPR, including on Article 64, 65 and 66 GDPR procedures, as well as on litigations.

4.3.1 How much resources (Full-time equivalent) does your DPA allocate to participation in EDPB activities?

	FTE
2020	2,2
2021	2,7
2022	2,3
2023	2,3
2024 (Forecast)	2,7

4.4 Human, technical and financial resources for effective cooperation and participation to the consistency mechanism

4.4.1 How many staff (full-time equivalent) has your DPA?

	FTE	Comments
2020	109	The figures refer to the end of calendar year.
2021	104	The figures refer to the end of calendar year.
2022	107	The figures refer to the end of calendar year.
2023	102,5	The figures refer to the end of calendar year.
2024 (Forecast)	108	-

4.4.2 What is the budget of your DPA? Please provide the figures (in euro)

	BUDGET (€)
2020	6 965 808
2021	6 844 153
2022	6 505 738
2023	7 692 445
2024 (Forecast)	7 553 852

*** 4.4.3 Is your DPA dealing with tasks beyond those entrusted by the GDPR, including under the new EU legislation adopted under the Data Strategy?**

- Yes
- No

*** 4.4.4 Please provide an indicative breakdown between those tasks and those entrusted by the GDPR.**

Competence in the area of free access to information

Operation of the eGov system called ORG which is a component of the basic registers environment. The CZ DPA secures procedures connected with identification of natural persona and safeguards the protection of data across the entire basic registers system.

Unsolicited commercial communications - reception and handling of complaints, cooperation also via the IMI system.

Disclaimer 1 (to the chart under item 4.4.1): It must be noted that 17% of the CZ SA entire staff covers activities (competencies) not related to data protection.

Disclaimer 2 (to the chart under item 4.4.2): It must be noted that at least 30% of the CZ SA total budget falls onto activities (competencies) not related to data protection.

4.4.5 Please explain, if needed:

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4.4.6 How would you assess the sufficiency of the resources from your DPA from a human, financial and technical point of view?

	Sufficient	Insufficient
* Human Resources	<input type="radio"/>	<input checked="" type="radio"/>
* Financial resources	<input type="radio"/>	<input checked="" type="radio"/>
* Technical Means	<input type="radio"/>	<input checked="" type="radio"/>

*** 4.4.7 is your DPA properly equipped to contribute to the cooperation and consistency mechanisms?**

- Yes
 No

*** 4.4.8 How many persons (FTE) work on the issues devoted to the cooperation and consistency mechanisms?**

1

5 Enforcement

5.1 Complaints

5.1.1 The number of complaints (excluding requests for information) received by your DPA.

	2018	2019	2020	2021	2022	2023
Number of Complaints	2531	1454	1695	1720	1528	1134

5.1.2 The number of complaints where your DPA was in the lead

	2018	2019	2020	2021	2022	2023
The number of complaints received directly from complainants	0	0	0	0	0	0
The number of complaints received from another DPA through the OSS.	2	5	4	10	13	10

5.1.3 The number of complaints received by your DPA and forwarded to the lead DPA.

	2018	2019	2020	2021	2022	2023
Number of Complaints	6	6	4	3	4	4

5.1.4 The number of complaints relating to national cases resolved through a decision adopted by your DPA.

	2018	2019	2020	2021	2022	2023
Number of Complaints	Not monitored	Not monitored	Not monitored	Not monitored	Not monitored	Not monitored

5.1.5 The number of complaints relating to cross-border cases, resolved through an Article 60 GDPR decision adopted by your DPA[1]. Please indicate a breakdown of the decisions adopted under Article 60(7), (8) or (9) GDPR.

[1] This does not include amicable settlements.

	2018	2019	2020	2021	2022	2023
Number of complaints resolved through an Article 60(7) GDPR decision	Not monitored	Not monitored	Not monitored	Not monitored	3	1
Number of complaints resolved through an Article 60(8) GDPR decision	0	0	0	0	0	4
Number of complaints resolved through an Article 60(9) GDPR decision	0	0	0	0	0	0

5.1.6 The total number of complaints resolved through amicable settlement

	2018	2019	2020	2021	2022	2023
Number of Complaints	Not applicable in CZ	Not applicable in CZ	Not applicable in CZ	Not applicable in CZ	Not applicable in CZ	Not applicable in CZ

*** 5.1.7 What kind of communication or request do you qualify as a complaint?**

In our view, a complaint means a submission lodged with the supervisory authority by complainant seeking protection of his or her subjective individual rights under the Regulation (EU) 2016/679 in accordance with Art. 77 para 1 thereof.

5.1.8 For complaints handled by your DPA which you consider to be closed, provide the average and the median time (in months) from receipt of the complaint (either directly from the complainant or from another DPA) to closure (e.g. by decision or amicable settlement).

	In months
Average Time	Not monitored
Median Time	Not monitored

5.2 Own-initiative investigations

5.2.1 The number of “own-initiative” investigations launched by your DPA since 25 May 2018

	2018	2019	2020	2021	2022	2023
Number of Complaints	20	21	28	18	10	13

5.2.2 The number of these investigations that you consider to be closed. Provide the average and the median time (in months) from launch of the investigation to closure.

	2018	2019	2020	2021	2022	2023
Average Time	Not monitored	Not monitored	Not monitored	Not monitored	Not monitored	Not monitored
Median Time	Not monitored	Not monitored	Not monitored	Not monitored	Not monitored	Not monitored
Total number of closed investigations	Not monitored	Not monitored	Not monitored	Not monitored	Not monitored	Not monitored

5.3 Corrective measures

5.3.1 The number of decisions in which you used your corrective powers [1]

[1] Please reply per number of decisions, not per number of corrective powers used per decision. For instance, if one decision ordered both a ban and a fine, please reply "1".

	2018	2019	2020	2021	2022	2023
Number of Decisions	46	52	37	58	8	25

5.3.2 The number of times you used any other corrective power than fines. Please specify the type of measure by reference to Article 58(2) GDPR

	2018	2019	2020	2021	2022	2023
Issue warnings to a controller or processor that intended processing operations are likely to infringe provisions of this Regulation	Not monitored	Not monitored	Not monitored	Not monitored	Not monitored	Not monitored
Issue reprimands to a controller or a processor where processing operations have infringed provisions of this Regulation	Not monitored	Not monitored	Not monitored	Not monitored	Not monitored	Not monitored
Order the controller or the processor to comply with the data subject's requests to exercise his or her rights pursuant to this Regulation	Not monitored	Not monitored	Not monitored	Not monitored	Not monitored	Not monitored
Order the controller or processor to bring processing operations into compliance with the provisions of this Regulation, where appropriate, in a specified manner and within a specified period	Not monitored	Not monitored	Not monitored	Not monitored	Not monitored	Not monitored
Order the controller to communicate a personal data breach to the data subject	Not monitored	Not monitored	Not monitored	Not monitored	Not monitored	Not monitored
Impose a temporary or definitive limitation including a ban on processing	Not monitored	Not monitored	Not monitored	Not monitored	Not monitored	Not monitored

Order the rectification or erasure of personal data or restriction of processing pursuant to Articles 16, 17 and 18 and the notification of such actions to recipients to whom the personal data have been disclosed pursuant to Article 17 (2) and Article 19	Not monitored	Not monitored	Not monitored	Not monitored	Not monitored	Not monitored
Withdraw a certification or to order the certification body to withdraw a certification issued pursuant to Articles 42 and 43, or to order the certification body not to issue certification if the requirements for the certification are not or are no longer met	Not monitored	Not monitored	Not monitored	Not monitored	Not monitored	Not monitored
Order the suspension of data flows to a recipient in a third country or to an international organisation.	Not monitored	Not monitored	Not monitored	Not monitored	Not monitored	Not monitored

5.3.3 The number of fines you imposed

	2018	2019	2020	2021	2022	2023
Number of Fines	19	33	30	40	5	15

5.3.4 Please provide examples of the type of circumstances and infringements that normally resulted in a fine and include the provisions of the GDPR breached.

Art. 6(1) GDPR – controller processes personal data without legal ground

Art. 13(1), Art. 2, Art. 14(1), Art. 2 GDPR – controller failed to provide all obligatory information or provide them in a misleading manner (inaccurately)

Art. 28(2), Art. (3) GDPR – the processor´s contract (written authorisation) does not contain all obligatory parameters

Art. 30 – controller/processor does not keep any records of processing activities

Art. 32 – controller failed to sufficiently safeguard the personal data security

Art. 33 – controller failed to notify a personal data breach

Art. 34 – controller failed to notify a personal data breach

Art. 35 – controller failed to carry out DPIA, or the DPIA does not meet the requirements of Art. 35

Art. 38(6) – DPO in conflict of interests

Art. 44 – controller transferred personal data to a third country without compliance with the conditions of the GDPR Chapter V

Disclaimer (to the chart under item 5.3.5 - amount of fines): The amount of fines imposed by the CZ SA reflects that the national law prohibits CZ SA from imposing administrative fines on public authorities and bodies according to Art. 83(7) GDPR. Moreover, the amount does not reflect the fines that have been imposed, but have not yet become final, i.e. fines challenged by an administrative appeal.

5.3.5 The average and median level of fines and the total amount of fines imposed by your DPA

	2018	2019	2020	2021	2022	2023
Total amount of fines (€)	151 582	58 191	84 347	243 147	8 516	122 141
Average level of fine	7978	1763	2812	6079	1703	8143
Median level of fine	Not monitored	Not monitored	Not monitored	Not monitored	Not monitored	Not monitored

5.4 Challenges to decisions in national courts

5.4.1 How many of your decisions finding an infringement of the GDPR have been challenged in national courts? Please provide the absolute figure and the percentage.

	Absolute figure	%
Decisions finding an infringement of GDPR challenged in national court	7	30
Successful challenges	0	0

*** 5.4.2 Where challenges were successful, what were the reasons of the national courts?**

Not applicable

6 Promoting awareness of rights and obligations

*** 6.1 Provide details of activities undertaken (publication of guidance, publicity campaigns, etc.) to promote awareness of data protection rights and obligations among the public and data controllers and processors. Where relevant, provide links to materials.**

Infoline by phone twice a week (since 2018)

Office's website featuring section Consultancy ("Poradna" in Czech) offering manifold guidance for citizens and professionals

Educational seminars for DPOs (taken place at different cities across the republic) – 7 events in 2018

Lectures and speeches at different events (organized e.g. by the Czech Data Protection Association)

GDPR Academy organized by the Czech Transport Union in cooperation with the Ministry of Industry and Trade, under the Office's auspices. Series of seminars for professionals in 2017 as a run-up to the GDPR entry into force.

Series of thematic seminars for data protection professionals offered in hybrid form in-person and remotely (since spring 2023, to continue in 2024 as well)

Leaflets (on cookie consent, on how to lodge a complaint, on how to seek consultation with the Office)

Methodology on video surveillance (document submitted to public consultation in 2023 with a great resonance from the professional public)

Brochure "Do not be afraid of the GDPR" (2018) – targeted at general public

Brochure "Data protection management for municipalities and cities"

Leaflet on internet privacy – targeted at children and young people

Leaflet "Protect your Privacy" – for general public