Data protection complaint (Art. 17 GDPR, Right to erasure)

(AD56ID 180521)

by RSb/letter/email «emailadresse»

**Subject: Final Decision**

The complainant lodged a complaint (at the Austrian Data Protection Authority on 26 March 2021) against (the respondent) against the Data Protection Authority, claiming an infringement of the right to erasure (Art. 17 GDPR) by not responding to its request of September 2020.

By letter of 6 July 2021, the respondent responded to the complainant’s request for deletion in the ongoing proceedings before the Data Protection Authority (which subsequently eliminated the alleged infringement of the non-delivery deletion). Thus, an amicable agreement could be reached between the appellant and the respondent.

The complainant did not dispute the access of this letter in the party hearing granted to it and, despite the request to that effect, did not make any further submissions. A corresponding forwarding report is attached to the act and there is no error message of an email server.

Accordingly, the appeal proceedings had to be closed informally (without any decision).

**Genehmigungsdatum**

Für die Leiterin der Datenschutzbehörde:

**Genehmiger(in)**