The Bavarian Office for Data Protection Supervision (‘BayLDA’) refers to the complaint of [redacted] (‘the complainant’) against [redacted] (‘the respondent’) to the Irish Data Protection Authority concerning the disclosure of his data and insufficient data protection information.

1. Description of the facts:

[redacted] bought a lawn trimmer from [redacted]. As he needed spare parts for it, he contacted the company indicated in the user manual. This company was [redacted], which is established in Bavaria. The subject of the complaint was that the respondent passed on the complainant’s contact details to a service point in UK providing spare parts. This was not mentioned in the user manual (or in the data protection information). The complainant had already contacted the company at the time and was assured that the information under data protection law would be supplemented and would not be directly passed on to the service partners.

2. Outcome of the investigation

By email of 20 October 2020, the Irish supervisory authority informed us that [redacted] had withdrawn his submission. In this respect, it was not a formal complaint within the meaning of Article 77 of the GDPR, but a request for review. We have therefore only examined this matter of our own motion.

On the basis of the description of the facts, BayLDA finds that there has been a failure to provide information under Article 13 GDPR.

Moreover, the disclosure of the complainant’s personal data to the service partner was unlawful, as there was no data protection basis within the meaning of Article 6(1) GDPR.

The incident described above appears to be an isolated case — this was the first and only submission received by
the BayLDA concerning this controller. In addition, the controller has credibly improved this very quickly, so that it cannot be assumed that there will be other similar events. We therefore see no reason to impose a fine or to take further care.