

Summary Final Decision Art 60

Complaint

No violation

Background information

Date of final decision:	5 August 2019
LSA:	MT
CSAs:	DK, ES, FI, FR, LV, NO, SE
Legal Reference:	Information to be provided where personal data are collected from the data subject (Article 13 GDPR)
Decision:	No violation
Key words:	Right to information, prior information, rights of data subjects

Summary of the Decision

Origin of the case

The complainant contended that her personal data were inserted in the insolvency register of a third party without having been provided the required information, in accordance with Article 13 GDPR, at the time her data were obtained.

Findings

The LSA found that all relevant information was provided to the complainant through the general Terms and Conditions of the loan contract, which she accepted before the loan was granted to her. Additionally, the information that her personal data would be inserted in the insolvency register was communicated to her through a 'requirement of payment' letter and warning emails and SMS texts. The same information is also available on the controller's website.

Decision

The LSA found that the complainant was adequately informed pursuant to Article 13 GDPR.