

# Summary Final Decision Art 60

## Complaint

### Closure of proceedings

#### Background information

Date of final decision:	7 March 2019
LSA:	DE -Saarland
CSAs:	DK, FR, NO, SE
Legal Reference:	Right to Erasure (Article 17), Transparent information, communication and modalities for the exercise of the rights of the data subject (Article 12)
Decision:	Closure of proceedings
Key words:	Right to erasure, Exercise of the rights of data subjects

#### Summary of the Decision

##### Origin of the case

The complainant sent two emails to the controller requesting the deletion of this account on the controller's website and servers. The controller did not answer the request.

##### Findings

The data controller acknowledged that it had failed to delete the complainant's data, and proved that, following the inquiry sent by the LSA, the account was deleted. The controller also demonstrated that it had adopted appropriate organisational measures to ensure compliance with erasure requests in the future.

##### Decision

The LSA decided to not take further measures since the controller had acted promptly and had taken the appropriate measures to ensure the effectiveness of future requests related to the GDPR.