

# Summary Final Decision Art 60

Complaint

No violation

EDPBI:NO:OSS:D:2020:108

## Background information

Date of final decision:	18 May 2020
LSA:	NO
CSAs:	DK, FI, SE
Controller:	Protector Forsikring ASA
Legal Reference:	Right to rectification (Article 16), Right of access (Article 15)
Decision:	No violation
Key words:	Access request

## Summary of the Decision

### Origin of the case

The complainant initiated the complaint against the controller as a result of their refusal to provide access to personal data.

### Findings

The LSA requested information from the controller including why they did not regard the personal data in the opinion of the doctor in connection with the complainant's insurance case as covered by the right of access and queried their routine for handling data access requests.

In response, the controller agreed that the complainant should be granted access to their personal data as requested. They further explained their routine for handling access requests.

### Decision

The LSA closed the case since the data subject was granted access.