

Summary Final Decision Art 60

Complaint

No violation

EDPBI:DEBE:OSS:D:2020:106

Background information

Date of final decision:	7 May 2020
Date of broadcast:	14 May 2020
LSA:	DE BE SA
CSAs:	DK, ES, FR, NO,
Controller:	Care.com Europe GmbH
Legal Reference:	Right to erasure (Article 17)
Decision:	No violation
Key words:	Right to erasure

Summary of the Decision

Origin of the case

Following the termination of the business relationship between the controller and the complainant, the complainant requested deletion of his personal data. The complainant received confirmation that his data had been deleted. Since then, the complainant allegedly received an unsolicited email. No proof of this has been made available.

Findings

The LSA followed up with the controller and was unsuccessful in finding a violation of the GDPR. It was also noted that one of the web addresses mentioned in the original letter of complaint was not affiliated with the controller by any means. Attempts to clarify the facts of the case using only the first name and the surname of the complainant have been unsuccessful.

Decision

In light of the above, the LSA found no violation of the GDPR.