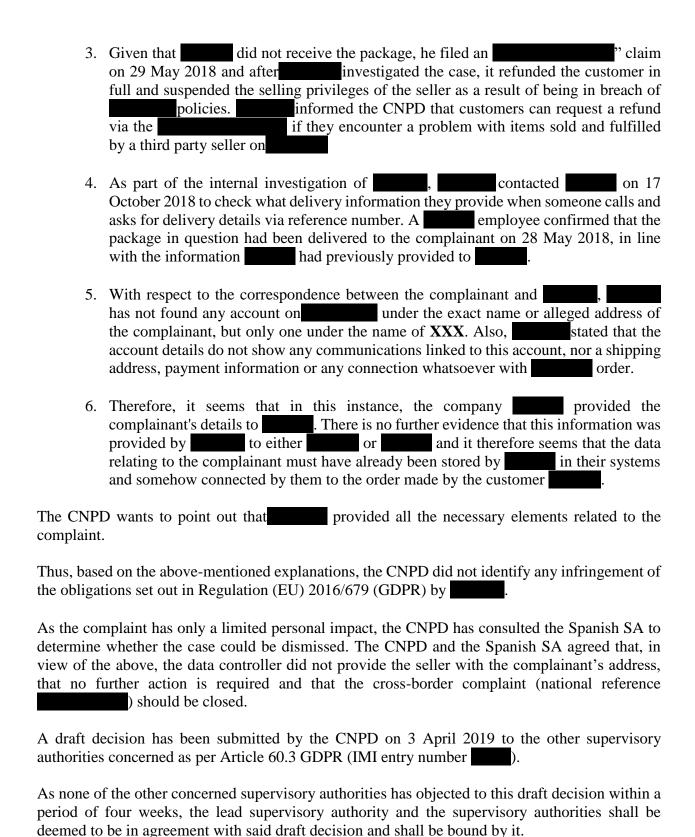
Final decision

The Luxembourg supervisory authority ("CNPD") refers to the complaint of "hereinafter") lodged with the supervisory authority of Spain.
The initial wording of the complaint on IMI stated that:
"The complaint is about a telegram sent by a third party to the complainant in which his full name and address are included, as well as an order number. In this telegram the third party claims that he knows that a parcel purchased from by him has been wrongly received by the complainant, and wants to get it back, threatening the claimant to go to the police. The third party access to the complainant personal data seems to indicate that his personal data have not been properly protected, thus the complaint.
The complainant actually denies that the third party parcel was delivered to him, but after a first interaction with confirmed to him that according to his records, it was indeed delivered to his address. Further analysis made by the complainant with the courier seems to indicate that the courier messed up delivery references, as he received another parcel on that date, and they provided to wrong delivery information which linked to the order number of the third party.
may have provided the personal data of the claimant to the user who requested the order, producing a violation of his privacy."
Based on said complaint, the CNPD requested the controller (hereinafter detailed description of the issue relating to the processing of the complainant's data as per Article 58.1(a) GDPR, in particular as regards the complainant's personal data having allegedly been transmitted to a third party.
The CNPD received the requested information within the set timeframe.
Following an enquiry by the CNPD, has demonstrated that:
1. On 21 May 2018, (a third party customer) purchased an item on from who delivers the products directly to its customers in Spain.
2. On 28 May 2018, contacted customer service indicating that he had previously contacted carrier in charge of delivery – to confirm the status of his order. In accordance with the facts reported by, when he provided the tracking number to, a employee confirmed that this reference corresponded to a package that was going to be delivered to the complainant, and provided with the full name and address of the complainant.



For the National Data Protection Commission