Examination of the case:

No/Ref.: MLD/NLU/CM1 92254
Request n°18025015
(to be recalled in any future correspondence)

Dear Madam President,

This is further to the exchanges that took place between the CNIL's services and the service of your association in the framework of the examination of the complaint transmitted to us by the data protection authority of Belgium according to provisions of Article 56.1 of the General Data Protection Regulation (GDPR).

The complaint, submitted by [redacted], was dealing with the publication of her personal data, without her consent, from the website [redacted].

Those exchanges are leading me, in agreement with other European data protection authorities concerned by your processing for customer loyalty, to proceed to the closure of this complaint.

Indeed, I have noticed, in your letter of 17 February 2019, that « the anonymization of the first and last names contained in the aforementioned letters posted on the website is done via black felting ». I draw your attention on the fact that beyond this individual case, you're invited to anonymize the copies of the letters published on your website.

The CNIL reserves the right, in case of new complaints, to use all of the powers conferred to it under the GDPR and the law of January 6th, 1978 as amended.

Your Sincerely,