

Berlin, 7 April 2020

Berlin Commissioner for Data Protection and Freedom of Information

Friedrichstr. 219 10969 Berlin

Visitors' entrance: Puttkamer Str. 16-18

The building is fully accessible to disabled members of the public.

# Contact us

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Use our encrypted contact form for registering data protection complaints: www.datenschutz-berlin.de/be-

For all other enquiries, please send an e-mail to: mailbox@privacy.de

Fingerprint of our PGP-Key:

schwerde.html

D3C9 AEEA B403 7F96 7EF6 C77F B607 1D0F B27C 29A7

# Office hours

Daily from 10 am to 3 pm, Thursdays from 10 am to 6 pm (or by appointment)

#### How to find us

The underground line U6 to Kochstraße / Bus number M29 and 248

## Visit our Website

https://privacy.de

## FD 120406

Nat. Ref. Berlin DPA: 521.11521 / 632.212

<u>IMI A56ID 71414</u>

Nat.Ref. ICO: C-19-7-19

### **Final Decision**

Sole subject of the complaint is an e-mail by which the controller informs the complainant that his personal data have been the subject of a data leak.

The controller has notified the Berlin DPA of the data breach pursuant to Art. 33 GDPR and notified the data subjects, including the complainant, according to Art. 34 GDPR. (Please see IMI A60DD 102273 for the draft decision about the notified data breach.)

The controller has informed the Berlin DPA that the cause of the loss of the data could not be finally determined. Both a hacker attack and unauthorised data access by employees could be considered.

Furthermore, the controller has announced that the affected servers have now been removed from the network and the data on them has been deleted. Shortly before the reported data protection violation, the controller switched to a more secure cloud service. The controller also increased the technical security measures in various aspects, which is why a reoccurrence of the incident is not to be expected.

For this reason, the Berlin DPA sees no reason to take any further measures against the controller.

